

Specification of Competency Standards of the Watch & Clock Industry

Unit of Competency

Functional Area: Aftersales Repair

Title	Understand Aftersales Service for Timepieces
Code	104930L1
Range	This unit of competency (UoC) is applicable in general repair shops and aftersales repair stations for timepieces. It covers the abilities to deliver aftersales maintenance service according to guidelines by using various professional timepiece service equipment and tools correctly; and know about the safety rules and maintenance methods of such equipment and tools.
Level	1
Credit	9 (for reference only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Understand the testing apparatus in the timepiece repair station <ul style="list-style-type: none"> • Know about the functions of different timepiece testing apparatus • Understand the features of timepiece testing apparatus of different origins and compare the differences between their qualities • Possess information about different cleaning equipment suppliers and timepiece testing apparatus suppliers 2. Deliver aftersales maintenance service <ul style="list-style-type: none"> • Manage simple tests or inspections on timepiece products by using timepiece testing apparatus • Master the procedures and execute routine maintenance for time-piece testing apparatus of different forms and understand the importance of regular checks for time-piece testing apparatus • Deliver aftersales maintenance service under supervision according to the guidelines 3. Exhibit professionalism <ul style="list-style-type: none"> • Deliver aftersales service for timepieces according to the Occupational Safety and Health Ordinance and the code of practice for safety at work
Assessment Criteria	<p>The integrated outcome requirement of this UoC is the ability to:</p> <ul style="list-style-type: none"> • Deliver aftersales maintenance service under supervision according to the guidelines by using professional time-piece service equipment and tools.
Remark	