

Specification of Competency Standards of the Watch & Clock Industry

Unit of Competency

Functional Area: Sales and Marketing

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| Title | Guard Against Thefts in Timepiece Outlets |
| Code | 104909L2 |
| Range | This unit of competency (UoC) is applicable in workplaces such as timepiece retail shops or showrooms. It covers the abilities to understand the security measures and relevant facilities necessary for timepiece retailing business, and effectively guard against thefts in timepiece outlets according to the organization's security guidelines. |
| Level | 2 |
| Credit | 3 (for reference only) |
| Competency | <p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Understand timepiece retailing security <ul style="list-style-type: none"> • Understand types of timepiece retail thefts, such as: <ul style="list-style-type: none"> • Shoplifting • Staff thefting • Robbery • Understand related security installations, such as: <ul style="list-style-type: none"> • Sensomatic system • Demagnetizing board/anti-theft labels • CCTV/anti-theft mirror • Irremovable stickers/company chop • Empty boxes/warning slogans • Cipher alarm/emergency alarm • Plainclothes security guards • Understand the noting points and relevant ordinances for customer check 2. Guard against robbery/thefting in timepiece outlets <ul style="list-style-type: none"> • Guard against robbery/thefting in timepiece outlets according to security guidelines of the organization • Ensure that all timepiece products are equipped with appropriate security devices and security labels • Store the timepiece products properly and safely after demonstration 3. Exhibit professionalism <ul style="list-style-type: none"> • Report timepiece retail thefts to the police according to relevant legislations • Strictly follow corporate security guidelines to store the timepiece products properly and safely |
| Assessment Criteria | <p>The integrated outcome requirement of this UoC is the ability to:</p> <ul style="list-style-type: none"> • Guard against robbery/thefting in timepiece outlets according to security guidelines of the organization for the interests of the organization and personal safety. |
| Remark | |