

Specification of Competency Standards of the Watch & Clock Industry

Unit of Competency

Functional Area: Quality Management

Title	Formulate Comprehensive Quality Management Strategy
Code	104869L6
Range	This unit of competency (UoC) is applicable in factories/companies of timepiece products. It covers the abilities to master the knowledge on the latest quality management system and make critical analysis, integration, elaboration and judgement to develop new quality management concept and strategy applicable to the organization and can meet international requirement. They should also be capable to formulate comprehensive quality management plans for the organization to meet the organizational development.
Level	6
Credit	9 (for reference only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Understand the latest development in quality management system <ul style="list-style-type: none"> • Understand quality management system, such as: <ul style="list-style-type: none"> • Master the eight quality management principles of ISO • The common quality management problems • The general principles of ISO9001 • The requirements of ISO9001 • Management duty • Resources management • The modes of work program management • Product realization • Survey, analyze and improve • Understand the new development in quality management <ul style="list-style-type: none"> • New quality management methods and the related quality accreditation • New technology for quality management • Knowledge management 2. Formulate comprehensive quality management strategy <ul style="list-style-type: none"> • Formulate internal quality check, including: <ul style="list-style-type: none"> • Analyze quality check reports • Evaluate management system • Effect continual improvement • Formulate quality procedures • Compile quality manuals • Implement quality management systems • Formulate comprehensive quality management strategy for the organization <ul style="list-style-type: none"> • Analyze the operational strategy of each department (such as: sales, marketing, operational management, design, production, product research and development, quality management and logistics/procurement, etc.) of the organization, and capable to integrate, develop and determine the current quality management method of the enterprise to tie in with the organization's comprehensive strategy • Reform the comprehensive quality management strategy of the organization to tie in with the organization's comprehensive strategy 3. Exhibit professionalism <ul style="list-style-type: none"> • Master the latest development in quality management • The comprehensive quality management strategy formulated can meet the organizational development, and can enhance the production efficiency and economic effectiveness of the organization.
Assessment Criteria	<p>The integrated outcome requirement of this UoC is the ability to:</p> <ul style="list-style-type: none"> • Formulate comprehensive quality management strategy according to the quality management system and the latest development in quality management so as to meet the organizational development.
Remark	