

Specification of Competency Standards
for the Travel Industry
Unit of Competency

Functional Area - Information technology application and support

Title	Explore the pros and cons of using the latest information technology
Code	110730L3
Range	This unit of competency involves IT skills. Practitioners should be able to identify the pros and cons of applying the latest IT developments to the travel industry, and apply appropriate new information technology to enhance and improve the company's business in accordance with its corporate policies and procedures, codes of practice and regulation.
Level	3
Credit	4 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Master the knowledge of the latest IT developments in the travel industry <ul style="list-style-type: none"> • Master the knowledge of IT products related to the travel industry • Understand the service standards, procedures and practices of the local and international travel industry 2. Identify the pros and cons of applying the latest information technology to the travel industry <ul style="list-style-type: none"> • Regularly analyse the feasibility of applying the latest information technology to the travel industry, as well as its effectiveness in industry operations • Compare the pros and cons of new IT systems with the company's existing system 3. Demonstrate professional skills and attitude <ul style="list-style-type: none"> • Propose initiatives to apply the latest information technology to enhance and improve the company's business in accordance with its policies and standards • Determine the accuracy of information regarding the latest IT developments and analyse their feasibility for use according to various factors, including financial, legal, social and environmental, etc.
Assessment Criteria	<p>The integrated outcome requirement(s) of this unit of competency is/are:</p> <ul style="list-style-type: none"> • Master the knowledge of the latest IT developments in the travel industry; and • Recommend the use of the latest information technology when it will enhance and improve the company's business in accordance with its policies and standards
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