

Specification of Competency Standards
for the Travel Industry
Unit of Competency

Functional Area - Risk and crisis management

Title	Review the implementation details for the crisis prevention and control plans
Code	110712L6
Range	This unit of competency involves critical, analytical and review skills. Practitioners should be able to invite various stakeholders to conduct a comprehensive review after a crisis incident, and make suggestions for improvement of the crisis prevention and control plans.
Level	6
Credit	5 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Master the knowledge of reviewing crisis prevention and control plans <ul style="list-style-type: none"> • Review the ways of crisis incidents • Improve crisis prevention and control plans • Update crisis prevention and control measures 2. Invite various stakeholders to conduct a comprehensive review after a crisis incident, and make suggestions for improvement of the crisis prevention and control plans <ul style="list-style-type: none"> • Analyse the opinions of all crisis managers, then review and update the crisis prevention and control plans • Formulate effective procedures and standards of crisis prevention and control with representatives of various businesses and units • Design suitable training courses to enhance the crisis prevention and control awareness of tourism practitioners 3. Demonstrate professional skills and attitude <ul style="list-style-type: none"> • Regularly review the procedures for crisis prevention and control in order to find operational problems or loopholes and recommend remedial measures
Assessment Criteria	<p>The integrated outcome requirement(s) of this unit of competency is/are:</p> <ul style="list-style-type: none"> • Master the knowledge of reviewing crisis prevention and control plans; and • Invite various stakeholders to conduct a comprehensive review after a crisis incident, and make suggestions for improvement of the crisis prevention and control plans
Remark	