

Specification of Competency Standards
for the Travel Industry
Unit of Competency

Functional Area - Risk and crisis management

Title	Formulate risk management for itinerary activities and sightseeing spots
Code	110705L4
Range	This unit of competency involves critical and analytical skills. Practitioners should be able to master the knowledge of choosing itinerary activities and sightseeing spots, formulate risk management guidelines for itinerary activities and sightseeing spots for the company, and make regular reviews and adjustments.
Level	4
Credit	4 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Master the knowledge of choosing itinerary activities and sightseeing spots <ul style="list-style-type: none"> • Factors to consider when choosing itinerary activities and sightseeing spots, including legally operating service providers, as well as compliance with safety standards and other regulations 2. Formulate risk management guidelines for itinerary activities and sightseeing spots <ul style="list-style-type: none"> • Formulate safety rules for itinerary activities • Ensure that theme parks and sightseeing spots are operating legally and hold a safety certificate from the travel destination or tourism board • Inspect the facilities of theme parks or sightseeing spots to ensure that adequate and effective safety equipment is provided • Choose hot springs and ski resorts that meet the health condition and activity level of tour group members • Ensure that the amusement rides in the theme parks are regularly inspected and have a complete maintenance system 3. Demonstrate professional skills and attitude <ul style="list-style-type: none"> • Review the risk management guidelines for itinerary activities and sightseeing spots on a regular basis, and make appropriate adjustments
Assessment Criteria	<p>The integrated outcome requirement(s) of this unit of competency is/are:</p> <ul style="list-style-type: none"> • Master the knowledge of choosing itinerary activities and sightseeing spots; and • Formulate risk management guidelines for itinerary activities and sightseeing spots, and make regular reviews and adjustments
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