

Specification of Competency Standards
for the Travel Industry
Unit of Competency

Functional Area - Risk and crisis management

Title	Conduct risk analysis and assessment of tourism activities
Code	110691L5
Range	This unit of competency involves analytical and assessment skills. Practitioners should be able to master the risk management knowledge of tourism activities, perform risk analysis and assessment procedures, and formulate corresponding measures to reduce the impact on the company's business and operations.
Level	5
Credit	4 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Master the risk management knowledge of tourism activities</p> <ul style="list-style-type: none"> • Understand the risk management objectives and criteria of tourism activities • Master the risk management steps of tourism activities <ul style="list-style-type: none"> ○ Identify risks ○ Analyse and assess risks ○ Ways to handle risks ○ Review arrangements <p>2. Perform risk analysis and assessment procedures for tourism activities</p> <ul style="list-style-type: none"> • Assess the risks before travel <ul style="list-style-type: none"> ○ Review the latest situation of the travel destination, such as: <ul style="list-style-type: none"> ▪ Natural disasters ▪ Social disasters ▪ Epidemics ▪ Political incidents ▪ Tourism accidents ○ Review global travel alerts and their impact ○ Review relevant travel insurance coverage • Assess the risks during the journey <ul style="list-style-type: none"> ○ Transportation arrangements ○ Itinerary activities ○ Hotel and catering arrangements • Regularly write reports to review and assess the risks of tourism activities, and formulate corresponding measures to reduce the impact on the company's business and operations <p>3. Demonstrate professional skills and attitude</p> <ul style="list-style-type: none"> • Always raise safety awareness, and ask customers to avoid participating in high-risk activities
Assessment Criteria	<p>The integrated outcome requirement(s) of this unit of competency is/are:</p> <ul style="list-style-type: none"> • Master the risk management knowledge of tourism activities; • Perform risk analysis and assessment procedures for tourism activities; and • Based on the risk assessment results, formulate corresponding measures to reduce the impact on the company's business and operations
Remark	