

Specification of Competency Standards
for the Travel Industry
Unit of Competency

Functional Area - Risk and crisis management

Title	Recognise the potential risks of various tourism activities
Code	110690L3
Range	This unit of competency involves observation and judgement skills. Practitioners should be able to understand the potential risks of various tourism activities, and implement measures to reduce the risks of tourism activities.
Level	3
Credit	2 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Understand the potential risks of various tourism activities</p> <ul style="list-style-type: none"> • Recognise the potential risks of various tourism activities, such as: <ul style="list-style-type: none"> ○ Tourism activities ○ Water activities ○ Beach activities ○ Night activities ○ Car rental activities • Identify the types of risks for major tourism activities, such as: <ul style="list-style-type: none"> ○ Equipment risks ○ Financial risks ○ Physical risks ○ Psychological risks ○ Satisfaction risks ○ Time risks • Understand the impact of local and international travel alerts on the risks of tourism activities <p>2. Implement measures to reduce the risks of tourism activities in accordance with the company's established work procedures</p> <ul style="list-style-type: none"> • Strictly implement the company's established work procedures • Have licensed tourism practitioners to explain the coverage and exclusions of travel insurance • Ensure that customers clearly understand the precautions for going to dangerous or epidemic areas, such as vaccinations • Remind tour group members about the safety of the surrounding environment • Allow a flexible schedule of activities • Prepare contingency plans and provide emergency contact methods to customers <p>3. Demonstrate professional skills and attitude</p> <ul style="list-style-type: none"> • Always remind customers to pay attention to their personal safety, documents and belongings, etc. and to avoid high-risk activities (such as swimming on beaches without lifeguards)
Assessment Criteria	<p>The integrated outcome requirement(s) of this unit of competency is/are:</p> <ul style="list-style-type: none"> • Understand the potential risks of various tourism activities; and • Implement measures to reduce the risks of tourism activities
Remark	