

Specification of Competency Standards
for the Travel Industry
Unit of Competency

Functional Area - Tour Operations

Title	Collect up-to-date travel information about destinations
Code	110644L2
Range	This unit of competency involves the ability to obtain the up-to-date travel information from different channels.
Level	2
Credit	3 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Master the knowledge of how to obtain up-to-date travel information on destinations from different media and organisations <ul style="list-style-type: none"> • Obtain the latest information on destinations from the news, magazines, the Internet, TV travel programmes, travel books, destination service providers and tourism boards, etc. 2. Collect the up-to-date travel information on destinations from different channels <ul style="list-style-type: none"> • Collect information about weather, time differences, immigration procedures, flight transfers, exchange rates, store opening hours, opening hours and closed days for tourist spots, renowned local products, customs, taboos, etc. and other related details on destinations 3. Demonstrate professional skills and attitude <ul style="list-style-type: none"> • Collect accurate and up-to-date travel information on destinations
Assessment Criteria	<p>The integrated outcome requirement(s) of this unit of competency is/are:</p> <ul style="list-style-type: none"> • Collect up-to-date travel information on destinations through different media and local tourist organisations; and • Store this collected information by category and regularly update it
Remark	