

Specification of Competency Standards
for the Testing, Inspection and Certification Industry
Unit of Competency

Functional Area - Certification Quality Management

Title	Implement actions taken against misuse of marks and hazardous certified products
Code	105951L4
Range	This unit of competency (UoC) covers the abilities to implement procedures for checking use of accreditation and certification logo / marks and hazardous certified products and to take actions against misuse of marks and hazardous certified products.
Level	4
Credit	2 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Possess knowledge of policy governing any mark that the certification body authorises certified clients to use</p> <ul style="list-style-type: none"> • Specify the traceability requirements of the certification body in relevant international standards. • Describe the proper use of certification marks / logo and identify the conditions for misuse of marks, e.g.: <ul style="list-style-type: none"> ○ ambiguity in the mark or accompanying text as to what has been certified and which certification body has granted the certification, ○ logo / mark on the product or product packaging seen by the consumer or in any other way that may be interpreted as denoting product conformity, ○ marks applied to laboratory test, calibration or inspection reports. <p>2. Implement actions taken against misuse of marks and hazardous certified products</p> <ul style="list-style-type: none"> • Explain the use of logo and prohibited display / practice. • Undertake periodical monitoring for picking up misuse of marks in a reasonable basis. • Analyse general public's report on misuse of marks / logo picked up in the marketplace. • Consider further action if incorrect reference / representation made, including legal action. <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> • Ensure the actions are taken effectively to maintain the repute and public trust of the certification body.
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> • implement procedures for checking use of accreditation and certification logo / marks; • take appropriate actions to deal with incorrect references to or display of certification status or misleading use of certification documents, marks or audit reports.
Remark	<p>The relevant international standards involved in this UoC are as follows:</p> <ul style="list-style-type: none"> • ISO/IEC 17021 Conformity Assessment – Requirements for Bodies Providing Audit and Certification of Management Systems • ISO/IEC 17030 Conformity Assessment – General Requirements for Third-Party Marks of Conformity