

Specification of Competency Standards
for the Testing, Inspection and Certification Industry
Unit of Competency

Functional Area - Certification Operations

Title	Verify the effectiveness of corrections and corrective actions for nonconformities
Code	105943L5
Range	This unit of competency (UoC) covers the abilities to critically review and verify the effectiveness of corrections and corrective actions for nonconformities found in the audited organisation.
Level	5
Credit	2 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Possess knowledge of collecting evidence for the proposed corrections and corrective actions</p> <ul style="list-style-type: none"> • Analyse the root cause(s) being identified and evaluate whether the proposed corrections and corrective actions have addressed the root cause(s). • Examine the proposed actions and determine the completion of proposed actions in a timely manner. <p>2. Verify the effectiveness of corrections and corrective actions</p> <ul style="list-style-type: none"> • Evaluate the performance of the actions deployed in all relevant parts and in a timely manner. • Verify the existence of effective monitoring process in the audited organisation. • Determine the sufficiency of the monitoring period for effective implementation of proposed actions. • Check if repeated nonconformities in similar nature still exist. • Verify the approval of proposed actions by authorised personnel to confirm its closure. <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> • Ensure the nonconformities identified and actions taken can be clearly traceable.
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> • critically review the evidence of the corrections and corrective actions and their implementation, • verify if the actions deployed can eliminate the nonconformities with similar nature and potential issues.
Remark	