

Specification of Competency Standards
for the Testing, Inspection and Certification Industry
Unit of Competency

Functional Area - Testing Quality Management

Title	Implement corrective actions for testing services
Code	105904L4
Range	This unit of competency (UoC) covers the abilities to identify root causes of detected nonconformities in a testing laboratory and implement appropriate corrective actions to eliminate the causes.
Level	4
Credit	2 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Possess knowledge of identifying root cause of detected nonconformity in the laboratory <ul style="list-style-type: none"> • Examine the nonconformities detected in the laboratory. • Identify and investigate the root causes of nonconformities. 2. Implement corrective actions for testing services <ul style="list-style-type: none"> • Implement appropriate corrective actions to eliminate identified nonconformities. • Consult with relevant personnel regarding the necessary strategies to improve the laboratory operations and quality system. • Report the effectiveness of the corrective actions after an agreed time interval. 3. Exhibit professionalism <ul style="list-style-type: none"> • Ensure the corrective actions are effective to handle detected nonconformities in the laboratory.
Assessment Criteria	<p>The integrated outcome requirement of this UoC is the ability to:</p> <ul style="list-style-type: none"> • identify the root causes of nonconformities detected in the laboratory technical operations and quality system, • implement corrective actions to eliminate identified nonconformities.
Remark	