

Specification of Competency Standards
for the Security Services Industry
Unit of Competency

Functional Area - Armoured Transportation

Title	Respond to incidents and emergencies associated with armoured transportation
Code	107813L3
Description	This unit of competency applies to security personnel at supervisory level and above responsible for performing security control operations of a company holding a Type II security company license in Hong Kong. It covers the abilities to monitor incidents and emergencies associated with armoured transportation from the security control, co-ordinate communications, provide support where needed and maintain clear and accurate records of actions and decisions in accordance to the laid-down policies, procedures and guidelines of the company.
Level	3
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge about response to incidents and emergencies associated:</p> <ul style="list-style-type: none"> • Be proficient in laws and regulations relevant to armoured transportation, which should include but not limited to: <ul style="list-style-type: none"> ○ Security and Guarding Services Ordinance, Cap 460 ○ Firearms and Ammunition Ordinance, Cap 238 ○ Occupational Safety and Health Ordinance, Cap 509 and related regulation • Be proficient in the armoured transportation operations of the company • Be proficient in the company's policies, procedures and guidelines in relation to armoured transportation • Be proficient in the company's contingency plans in relation to armoured transportation • Be familiar with the service level agreements with clients • Be proficient in the functions and operations of systems, devices and equipment associated with communications, tracking and record-keeping in the security control • Possess the analytical skills and critical thinking skills to identify issues and resolve problems and conflicts • Possess the people skills and communication skills to deal with others • Possess the literacy skills to clearly and accurately record information and activities <p>2. Respond to incidents and emergencies from the security control</p> <p>Be able to:</p> <ul style="list-style-type: none"> • Monitor closely the armoured transportation operations at all time • Operate the systems, devices and equipment for communications, tracking and record-keeping correctly • Detect and/or receive reports of incidents and emergencies associated with armoured transportation, which may include but not limited to: <ul style="list-style-type: none"> ○ Suspicious and/or abnormal incidents or circumstances ○ Attacks on the transportation crew, such as robbery or hijacking en-route or at the client's site ○ Non-attack emergencies, which may include but not limited to: <ul style="list-style-type: none"> ▪ A shortage of crew members due to sudden sickness or other causes ▪ The armoured vehicle is involved in a traffic accident or has broken down ▪ An accidental discharge, loss or failure of firearms and ammunition ▪ An accidental activation or failure of the systems, devices or equipment for armoured transportation ▪ A loss and/or shortage of the consignment • Determine the nature and severity of the incidents or emergencies • Initiate actions according to relevant policies, procedures and guidelines as well as contingency plans

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	<ul style="list-style-type: none"> • Co-ordinate internal and external communications • Continue the above activities and actions until normal operation is restored • Keep clear and accurate records of actions and decisions from start to end • Produce an incident report in the prescribed format and style and within the timeline as required by the company • Take further actions as directed by senior management • Document the report and keep all relevant information and records according to laid-down policies, procedures and guidelines
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> • Respond promptly to incidents and emergencies detected or reported in accordance to laid-down policies, procedures and guidelines as well as contingency plans of the company; and • Contribute to the effective and efficient operations of armoured transportation, ensuring that all safety and security requirements as well as service level agreements with clients are met.
Remark	