

Specification of Competency Standards
for the Security Services Industry
Unit of Competency

Functional Area - Armoured Transportation

Title	Perform security control operations to support armoured transportation
Code	107809L3
Description	This unit of competency applies to security personnel at supervisory level and above responsible for performing security control operations of a company holding a Type II Security Company Licence in Hong Kong. It covers the abilities to perform effective and efficient security control operations in order to support armoured transportation operations.
Level	3
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge about security control operations:</p> <ul style="list-style-type: none"> • Be proficient in the scope of armoured transportation services of the company • Be proficient in services level agreements with clients • Be proficient in the company's policies, procedures and guidelines relevant to security control operations in order to support armoured transportation operations • Be proficient in the skills and techniques for operating the systems, devices and equipment for security control operations • Understand laws and regulations relevant to armed transportation operations in Hong Kong: <ul style="list-style-type: none"> ○ Security and Guarding Services Ordinance, Cap 460 ○ Firearms and Ammunition Ordinance, Cap 238 ○ Occupational Safety and Health Ordinance, Cap 509 and associated regulations • Possess the analytical skills and critical thinking skills to identify issues and resolve problems and conflicts • Possess the people skills and communication skills to deal with others • Possess the literacy skills to clearly and accurately record information and activities <p>2. Perform security control operations to support armoured transportation:</p> <p>Be able to:</p> <ul style="list-style-type: none"> • Maintain an up-to-date duty roster about the armoured vehicle crews • Maintain details about the schedule and client sites for delivery and collection • Maintain close communications with the armoured vehicle crews according to established protocols and reporting systems and procedures • Monitor and track the positions of the armoured vehicles and vehicle crews according to laid-down procedures and guidelines • Take appropriate actions according to laid-down guidelines and procedures in the event that: <ul style="list-style-type: none"> ○ Reports of suspicious activities/circumstances and/or requests for assistance are received from the vehicle crews ○ Suspicious activities/circumstances are detected/observed • Escalate issues, abnormalities and/or emergencies to management as required • Respond to emergencies according to contingency plans • Co-ordinate urgent/ad hoc requests for armoured transportation services • Handle enquiries and complaints from clients • Record and report all incidents and activities
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> • Maintain effective and efficient control room operations in order to support armoured transportation services;

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	<ul style="list-style-type: none">• Monitor the performance of armoured transportation crews in order to ensure that they perform according to instructions and laid-down policies, procedures and guidelines; and• Ensure that suspicious activities, abnormalities and/or emergencies detected are promptly and properly responded according to the laid-down policies, procedures and guidelines and contingency plans.
Remark	