

**Specification of Competency Standards**  
**for the Security Services Industry**  
**Unit of Competency**

Functional Area - Armoured Transportation

Title	Liaise with government and regulatory bodies about armoured transportation services
Code	107806L4
Description	This unit of competency applies to security personnel at managerial level responsible for managing armoured transportation operations of a company holding a Type II security company license in Hong Kong. It covers the abilities to effectively liaise and engage with government and regulatory bodies in day-to-day armoured transportation operations and work effectively with them in the event of an emergency.
Level	4
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Knowledge about the government and regulatory bodies associated with armoured transportation:</p> <ul style="list-style-type: none"> <li>• Be proficient in laws and regulations relevant to armoured transportation, which should include but not limited to: <ul style="list-style-type: none"> <li>○ Security and Guarding Services Ordinance, Cap 460</li> <li>○ Firearms and Ammunition Ordinance, Cap 238</li> <li>○ Occupational Safety and Health Ordinance, Cap 509 and related regulations</li> </ul> </li> <li>• Be proficient in armoured transportation operations</li> <li>• Be proficient in the company's policies, procedures and guidelines in relation to armoured transportation</li> <li>• Be proficient in the company's contingency plans associated with armoured transportation</li> <li>• Be proficient in service level agreements with clients</li> <li>• Understand the functions and operations of government and regulatory bodies associated with armoured transportation, which may include: <ul style="list-style-type: none"> <li>○ Government emergency services such as the Hong Kong Police, Fire Services and ambulance services, etc.</li> <li>○ The Security &amp; Guarding Services Industry Authority</li> <li>○ The Police Licensing Office</li> <li>○ The Security Companies Inspection Unit of the Hong Kong Police</li> <li>○ The Intruder Alarm Inspection Unit of the Hong Kong Police</li> <li>○ The Security Services Training Board of the Vocational Training Council</li> </ul> </li> <li>• Possess the analytical skills and critical thinking skills to identify issues and resolve problems and conflicts</li> <li>• Possess the people skills and communication skills to deal with others</li> <li>• Possess the literacy skills to clearly and accurately record information and activities</li> </ul> <p>2. Liaise with government and regulatory bodies about armoured transportation services</p> <p>Be able to:</p> <ul style="list-style-type: none"> <li>• Establish protocols and procedures for liaising with relevant government and regulatory bodies</li> <li>• Maintain up-to-date contact details of relevant government and regulatory bodies for quick and effective contact when needed</li> <li>• Develop procedures and guidelines for security personnel to liaise with and seek advice and assistance from relevant government and regulatory bodies about armoured transportation services</li> <li>• Develop procedures and guidelines for security personnel to facilitate the work of relevant government and regulatory bodies, which may include: <ul style="list-style-type: none"> <li>○ Inspection of the register for firearms and ammunition</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ Inspection about firearms and ammunition under the company's possession</li> <li>○ Annual inspections of security company license</li> <li>● Maintain detailed records of visits and inspections by relevant government and regulatory bodies and the outcome of their visits and inspections</li> <li>● Work with government emergency services during an emergency: <ul style="list-style-type: none"> <li>○ Notify them swiftly and clearly at the outbreak of an emergency</li> <li>○ Establish protocols and key contacts at scene</li> <li>○ Co-ordinate response actions in accordance to their instructions/advices</li> <li>○ Maintain detailed records of all decisions and actions</li> <li>○ Co-operate with any follow-up investigations and/or actions of the government emergency services</li> </ul> </li> <li>● Report to senior management any issues or matters arising from contacts, visits and inspections by government and regulatory bodies associated with armoured transportation services</li> </ul>
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> <li>● Maintain good working relationship with government and regulatory bodies according to laid-down policies, procedures and guidelines; and</li> <li>● Work effectively with government emergency services in dealing with emergencies, ensuring safety and security of armoured transportation operations.</li> </ul>
Remark	