

Specification of Competency Standards
for the Security Services Industry
Unit of Competency

Functional Area - Security Control Room

Title	Perform Central Alarm Monitoring Station (CAMS) operations for initial basic training
Code	107788L2
Description	This unit of competency applies to security personnel responsible for performing Central Alarm Monitoring Station (CAMS) operations. It covers the knowledge about the functions and operations of CAMS related systems, and also the ability to operate central station equipment.
Level	2
Credit	2
Competency	<p>Performance Requirements</p> <p>1. Knowledge about CAMS operations:</p> <ul style="list-style-type: none"> • Understand the overall objectives of physical security protection • Understand the requirements of frontline security personnel responsible for performing guarding services as detailed in the basic 16 hours QASRS training • Possess basic knowledge about the functions and operations of CAMS related systems • Possess basic knowledge and skills to operate central station equipment • Understand the role of a CAMS operator • Understand the emergency procedures associated with CAMS operations • Understand related legislations and regulations such as the Police Phased Response for Intruder Alarms <p>2. Perform CAMS operations</p> <p>Be able to:</p> <ul style="list-style-type: none"> • Apply the knowledge and skills for CAMS operations in the daily tasks, which may cover: <ul style="list-style-type: none"> ○ Various CAMS functions ○ Alarm industry ○ Burglar alarm systems ○ Fire alarm systems ○ Environmental alarm systems, etc. • Observe and work according to CAMS related legislations and regulations, such as the four levels Police Phased Response for Intruder Alarms: <ul style="list-style-type: none"> ○ Level one - Full response ○ Level two - Reduced response ○ Level three - Limited response ○ Level four - No response • Carry out the roles of CAMS operator at work, including: <ul style="list-style-type: none"> ○ Standards of code ○ Monitoring of alarms ○ Other additional responsibilities ○ Legal liability ○ Personal safety ○ Alarm verification ○ Procedures for actions, etc. • Operate central station equipment, such as: <ul style="list-style-type: none"> ○ Alarm receiver ○ Radio network ○ Telephone systems ○ Cellular networks ○ Internet monitoring ○ Transmission protocols, etc. • Observe and follow established emergency procedures when required, such as:

Specification of Competency Standards
for the Security Services Industry
Unit of Competency

Functional Area - Security Control Room

	<ul style="list-style-type: none"> ○ Automation system failure ○ Alarm receiver failure ○ Telephone network failure ○ Personnel shortages ○ Disasters, etc.
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> ● Utilise the functions of various CAMS related systems efficiency while at work; and ● Operate the central station equipment of the organisation creditably; and ● Perform the role of a CAMS operator effectively; and ● React to emergency situations according to procedures and governing legislations
Remark	<p>This UoC targets for security personnel who have completed the 16 hours' initial basic training course and intend to become the CAMS operators of Type I companies.</p>