

**Specification of Competency Standards**  
**for the Security Services Industry**  
**Unit of Competency**

Functional Area - Physical Security & Technological Support

Title	Operate and report faults and malfunctions of physical security facilities, systems and equipment
Code	107690L2
Description	This unit of competency applies to security personnel responsible for performing frontline security duties at a premises. It covers the abilities to properly operate the physical security facilities, systems and equipment associated with his/her role and within his/her areas of responsibility and promptly report faults/malfunctions observed.
Level	2
Credit	2
Competency	<p>Performance Requirements</p> <p>1. Knowledge about physical security facilities, systems and equipment</p> <ul style="list-style-type: none"> <li>• Be familiar with the physical environment, physical security facilities, systems and equipment within his/her areas of responsibilities</li> <li>• Be familiar with the physical security facilities, systems and equipment allocated to perform his/her role</li> <li>• Be familiar with the normal working conditions and abnormal working conditions of the physical environment, physical security facilities, systems and equipment</li> <li>• Understand how to operate the physical security facilities, systems according to laid-down procedures and guidelines</li> <li>• Understand his/her roles and responsibilities in reporting faults and malfunctions observed in the physical environment, physical security facilities, systems and equipment</li> <li>• Possess the observation skills to identify issues and abnormalities</li> <li>• Possess the people skills and communication skills to deal with others</li> <li>• Possess the literacy skills to clearly and accurately record information and activities</li> </ul> <p>2. Operate and report faults and malfunctions of physical security facilities, systems and equipment by frontline security personnel</p> <p>Be able to:</p> <ul style="list-style-type: none"> <li>• Observe the physical environment within his/her areas of responsibility</li> <li>• Operate facilities, systems and equipment allocated for his/her role according to laid-down procedures and guidelines</li> <li>• Monitor facilities, systems and equipment within his/her areas of responsibility: <ul style="list-style-type: none"> <li>○ Keep a list of the facilities, systems and equipment</li> <li>○ Conduct periodic checks of their status of performance</li> <li>○ Record their status of performance as required</li> </ul> </li> <li>• Record and report faults, malfunctions or abnormalities observed to supervisors and/or security control according to laid-down procedures and guidelines</li> <li>• Follow up with supervisors and/or security control regarding the status of repair and maintenance until normal operation is restored</li> </ul>
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> <li>• Operate properly and monitor closely facilities, systems and equipment allocated or within his/her areas of responsibility according to laid-down guidelines and procedures; and</li> <li>• Record and report faults, malfunctions and abnormalities observed.</li> </ul>
Remark	Revised on Dec 2018