

Specification of Competency Standards
for the Security Services Industry
Unit of Competency

Functional Area - Physical Security & Technological Support

| | |
|---------------------|--|
| Title | Perform servicing of a security system for a client's site |
| Code | 107688L3 |
| Description | This unit of competency applies to frontline security personnel responsible for providing services associated with the design, installation, repair and/or maintenance of security systems and devices of a company holding a Type III security company license in Hong Kong. It covers the abilities to perform servicing of a security system for a client's site in accordance to the laid-down policies, procedures and guidelines of the company. |
| Level | 3 |
| Credit | 2 |
| Competency | <p>Performance Requirements</p> <p>1. Knowledge about servicing of a security system for the client's site</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • Understand the requirements of the Security and Guarding Service Ordinance (Cap 460) for security personnel engaged in the design, installation, repair and/or maintenance of security systems and devices to hold a valid Category D Security Personnel Permit • Understand the requirements under the Electricity (Registration) Regulations (Cap 406D) for all workers engaged in electrical work to be registered as an Electrical Worker with the Electrical & Mechanical Services Department • Understand the company's policies, procedures and guidelines with regard to servicing of security systems • Describe the skills and techniques for servicing the security system for the client's site <p>2. Perform servicing of a security system for the client's site</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • Perform servicing of the security system for the client's site in accordance to the specified scope and schedule • Carry out servicing in accordance to laid-down policies, procedures and guidelines of the company • Operate relevant systems, devices and equipment correctly and safely • Report the outcomes of servicing to the client and the supervisor with regard to the status of the system and devices • Follow through to rectify defects, malfunctions and any other issues until they are resolved • Provide updates to the client and the supervisor any issues requiring their attention • Maintain clear and accurate records about the servicing actions and outcomes |
| Assessment Criteria | <p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> • Perform servicing of a security system for a client's site in accordance to the servicing plan and relevant policies, procedures and guidelines of the company; and • Maintain clear and accurate records about the servicing actions and outcomes. |
| Remark | |