

Specification of Competency Standards
for the Security Services Industry
Unit of Competency

Functional Area - Security Management

Title	Define the goals and performance standards of security services
Code	107624L7
Description	This unit of competency applies to security personnel at managerial level responsible for managing security services of an organisation. It covers the abilities to define the goals and performance standards of security services of the organisation.
Level	7
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Analyse relevant information to identify critical factors that will affect the goals and performance standards of security services:</p> <p style="padding-left: 40px;">Be able to:</p> <ul style="list-style-type: none"> • Analyse the security strategy and the desired level of security to be achieved • Analyse the budget and resources available for security operations • Evaluate the requirements of the Security and Guarding Services Ordinance, Cap 460 relevant to the provision of security services in Hong Kong • Evaluate the organisation's common law duty of care and obligations to provide safe and secure environments under the following legislations: <ul style="list-style-type: none"> ○ The Occupational Safety and Health Ordinance, Cap 509 ○ The Occupiers Liability Ordinance, Cap 314 • Evaluate international standards and best practices of security operations <p>2 Define the goals and performance standards of security services Be able to:</p> <ul style="list-style-type: none"> • Define the goals of the security services, which may include: <ul style="list-style-type: none"> ○ As a provider of security services for external customers ○ As an internal function of the organisation • Develop the scope of security services according to the security strategy and desired level of security to be achieved • Define the performance standards of security services, taking into account: <ul style="list-style-type: none"> ○ Competencies and strengths of security services ○ Legal and regulatory requirements and relevant liabilities and obligations ○ Capabilities and qualifications of security personnel ○ Service quality after benchmarking against international standards and best practices ○ Unique features, requirements, policies and guidelines of the organisation • Conduct periodic reviews for continuous improvement
Assessment Criteria	<p>The integrated outcome requirements of this UoC are the abilities to:</p> <ul style="list-style-type: none"> • Define the goals and performance standards of security services that will achieve the desired level of security and meet relevant legal and regulatory requirements and obligations • Conduct periodic reviews of the goals and performance standards and make recommendations to ensure that they meet the organisation's needs and objectives
Remark	