

Specification of Competency Standards of the Retail Industry

**Unit of Competency**

**Functional Area: Merchandising and Supply Chain Management**

Title	Handle commonly-used shipping documents
Code	104956L1
Range	This unit of competency (UoC) is applicable to staff in the logistic department of a retail organization. It covers the ability to handle commonly-used shipping documents under supervision according to the established procedures of the organization.
Level	1
Credit	3 (for reference only)
Competency	<p>Performance Requirements</p> <p>1. Knowledge of handling logistics documents</p> <ul style="list-style-type: none"> <li>• Understand various types of documents to be handled in daily logistics operation, including: <ul style="list-style-type: none"> <li>• Documents related to purchase and goods (purchasing order, invoice, etc.)</li> <li>• Documents for consignment (bill of lading, master airway bill/house airway bill, seaway bill, etc.)</li> <li>• Documents for local transport (arrival notice, delivery order, cargo receipt, etc.)</li> <li>• Inspection, insurance and documentary credit (notice of inspection arrangement, insurance policy, etc.)</li> <li>• Invoice on local transaction and documents for payment (payment advice, payment receipt, etc.)</li> </ul> </li> <li>• Understand the handling procedures of relevant electronic documents</li> <li>• Understand the legal responsibilities of various types of electronic documents</li> <li>• Know how to operate software of the organization to handle relevant electronic documents</li> </ul> <p>2. Handle commonly-used shipping documents</p> <ul style="list-style-type: none"> <li>• Use relevant templates to prepare documents needed in each logistics operation procedure according to the requirements of the organization and relevant units</li> <li>• Send the prepared documents to relevant units</li> <li>• Receive electronic documents from relevant units and handle them according to procedures</li> <li>• Input relevant data of the electronic documents to the documentation system</li> <li>• Copy and save the documents according to the procedures of the organization</li> </ul> <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> <li>• Ensure that the shipping documents are handled properly before deadline according to the established guidelines and procedures of the organization</li> <li>• Work in a meticulous manner and do not handle or make any change to the shipping documents against the rules without authorization</li> </ul>
Assessment Criteria	<p>The integrated outcome requirement of this UoC is the ability to:</p> <ul style="list-style-type: none"> <li>• Ensure that the commonly-used shipping documents are handled under supervision before deadline according to the established guidelines of the organization.</li> </ul>
Remark	