

Specification of Competency Standards
for the Property Management Industry
Unit of Competency

Functional Area - Human Resources Management relating to a Property

Title	Devise the direction on team management and leadership
Code	110598L6
Range	Teamwork and leadership in property management, applicable to devising the direction on team management and leadership
Level	6
Credit	6
Competency	<p>Performance Requirements</p> <p>1. Integrate characteristics of various teams and directions of leadership</p> <ul style="list-style-type: none"> • Integrate the characteristics of various types of property management teams and the advantages and disadvantages of various leadership models <p>2. Plan overall directions on management and leadership</p> <ul style="list-style-type: none"> • Be able to integrate the characteristics of various types of teams, plan appropriate and effective motivation methods, and improve team morale, cooperation and work effectiveness • Be able to integrate the characteristics of various types of teams, the advantages and disadvantages of various types of leadership models, plan and use appropriate and effective leadership models, and improve the overall performance of the teams • Be able to plan the methods and procedures for assessing teamwork and morale, including measurement indicators, standards and methods, review the team morale, cooperation level, job satisfaction, specific work results, and then make further planning and improvements according to the results, so as to improve performance of the teams continuously • Be able to integrate employee opinions and teams' performance, review the effectiveness of leadership policies, and make continuous improvements
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Be able to integrate the characteristics of various types of property management teams and the advantages and disadvantages of various leadership models; • Be able to integrate the characteristics of various types of teams, the advantages and disadvantages of various leadership models, and plan appropriate and effective motivation methods and leadership models to enhance the overall performance of the teams; and • Be able to plan in overall on the methods and procedures for assessing teamwork and morale, integrate staff opinions and teams' performance, analyse and review the effectiveness of teamwork and leadership policies, and make improvements continuously.
Remark	