

**Specification of Competency Standards**  
**for the Property Management Industry**  
**Unit of Competency**

Functional Area - Law in Practice relating to a Property

Title	Know about government departments and public services organisations in relation to property management
Code	110550L1
Range	Liaison with government departments or public service agencies involved in daily property management matters, applicable to frontline personnel in knowing the relevant government departments and public services organisations
Level	1
Credit	1
Competency	<p>Performance Requirements</p> <p>1. Know the general services of government departments and public services organisations</p> <ul style="list-style-type: none"> <li>• Be able to know government departments and public services organisations that related to daily works of property management, such as the Food and Environmental Hygiene Department, the Fire Services Department, the Police Department, the Water Services Department, the Department of Health, the Environmental Protection Department, the power company, the gas company, the public transport, the telephone/telecommunications companies, etc.</li> </ul> <p>2. Contact government departments and public services organisations</p> <ul style="list-style-type: none"> <li>• Be able to contact relevant government departments or public service organisations as instructed for daily enquiries or general liaison</li> <li>• Be able to report the results of an enquiry or liaison to superiors</li> </ul>
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> <li>• Be able to know government departments and public service organisations related to daily works of property management; and</li> <li>• Be able to contact relevant government departments or public service agencies as instructed for daily enquiries or general liaison.</li> </ul>
Remark	