

Specification of Competency Standards
for the Property Management Industry
Unit of Competency

Functional Area - Facility Management relating to a Property

Title	Undertake asset assessment and facilities management of shopping centre and other premises including commercial and industrial buildings
Code	110530L5
Range	Management of facilities in shopping centres, industrial, commercial buildings and other premises, applicable to planning as a whole the asset assessment and management of facilities in shopping centres, industrial, commercial buildings and other premises, and formulation of tenant-mix
Level	5
Credit	6
Competency	<p>Performance Requirements</p> <p>1. Proficient in assets assessment and facilities management</p> <ul style="list-style-type: none"> • Proficient in asset assessment, operating cost and benefit analysis of shopping centre, industrial, commercial buildings and other premises and facilities • Proficient in management plans and legal requirements for all types of venues and facilities <p>2. Plan the asset assessment and facilities management</p> <ul style="list-style-type: none"> • Be proficient in the market demand for various venues and facilities, and formulate management plans and practical guidelines for shopping centres, industrial and commercial buildings and various types of premises and facilities • Be able to plan the staff, service contractors and suppliers to implement venues and facilities management plans and operational measures effectively, and review the effectiveness • Be proficient in the status of various shopping centres, industrial, commercial buildings and other premises, calculate the asset value of premises and facilities, analyse operating costs and benefits, and determine the direction and plan of assets development <p>3. Design trade-mix</p> <ul style="list-style-type: none"> • Be able to design the trade-mix in response to the needs of the market and the grades of shopping centre, industrial, commercial and other premises to obtain the ideal return on assets • Be able to develop short-term, medium-term and long-term plans for the improvement, addition or refurbishment of venues or facilities in response to the tenant-mix and market position, and then implement gradually
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Be proficient in asset calculation, operating cost and benefit analysis of shopping centre, industrial, commercial and other premises and facilities, and be proficient in management plans and legal requirements for various types of venues and facilities; • be proficient in the market demand for various venues and facilities, and effectively formulate management plans and practical guidelines for various types of venues and facilities in shopping centre, industrial and commercial buildings and other premises; • Be able to calculate the asset value of premises and facilities, accurately analyse operating costs and benefits, properly define the direction and plan of asset development; and

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	<ul style="list-style-type: none">• Be able to design trade-mix to obtain an ideal return on assets in response to market needs and asset conditions, and effectively develop plans to improve, add, refurbish venues or facilities.
Remark	