

Specification of Competency Standards
for the Property Management Industry
Unit of Competency

Functional Area - Facility Management relating to a Property

Title	Inspect on the installation, operation and the use of facilities of shopping centre and other premises including commercial and industrial buildings
Code	110528L3
Range	Inspection of shopping centre, industrial, commercial buildings and other premises, applicable to supervising subordinates to inspect the operation, assembly and use of the facilities at the shopping centre, industrial, commercial buildings and other premises
Level	3
Credit	3
Competency	<p>Performance Requirements</p> <p>1. Familiar with the operation of venues and facilities</p> <ul style="list-style-type: none"> • Familiar with the operation, assembly, use and common problems of venues and facilities in shopping centres, industrial and commercial buildings and other types of premises <p>2. Inspect venues and facilities</p> <ul style="list-style-type: none"> • Be able to assign and supervise staff to inspect the premises and facilities of the shopping centre, industrial, commercial buildings and other premises to check that the operations and assembly meet the standards and service levels • Be able to inspect and accept new venues or facilities that have been added/restored in accordance with established specifications • Be able to monitor the operation and use of the venues and facilities, and remind users of the matters they should be noted when using the venues or facilities • Be able to inspect the safety conditions of venues and facilities and the safe environment, supervise staff in carrying out the steps of enclosure or suspension of opening until repair or maintenance is in place or safety risks are eliminated • Be able to advise superiors on the repair, maintenance or refurbish of venues and facilities
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Be familiar with the operation, assembly, use and common problems of venues and facilities in shopping centres, industrial and commercial buildings and other types of premises; • Be able to assign and supervise staff to inspect venues and facilities, check whether the operation and assembly of venues and facilities meet standards, service levels and safety guidelines, and remind users of matters that should be noted when using the venues or facilities when necessary; and • Be able to monitor the assembly and use of venues or facilities according to established specifications and requirements, effectively follow up and accept new venues or facilities that have been added and restored, and advise superiors on the repair, maintenance or refurbish of venues and facilities.
Remark	