

**Specification of Competency Standards**  
**for the Property Management Industry**  
**Unit of Competency**

Functional Area - Facility Management relating to a Property

Title	Inspect facilities of shopping centres and other premises including industrial and commercial buildings
Code	110527L2
Range	General works of shopping centres, industrial, commercial buildings and other premises, applicable to inspecting the use and damage of venues and facilities in shopping centres, industrial and commercial buildings and other types of premises
Level	2
Credit	2
Competency	<p>Performance Requirements</p> <p>1. Understand conditions of venues and facilities</p> <ul style="list-style-type: none"> <li>• Be able to understand the conditions of normal use and common damages to venues and facilities in shopping centres, industrial and commercial buildings and other types of premises</li> </ul> <p>2. Inspect the conditions of facilities</p> <ul style="list-style-type: none"> <li>• Be able to inspect the venues and facilities according to the established procedures, and pay attention to the conditions of use of the venues and facilities</li> <li>• Be able to pay attention to the number of people or flow of customers using the venues or facilities to avoid overloading/overcrowding of the venues or facilities, such as lifts and escalators, washrooms or changing rooms</li> <li>• Be able to check whether the venues and facilities of the premises are in a safe and usable condition, and pay attention to whether the relevant notices or signs are clear and up-to-date</li> <li>• Be able to respond to the conditions of the venues and facilities, able to know how to close/stop the damaged venues/facilities according to the established procedures, hang up the appropriate notices and report to the superiors for further repair and maintenance</li> </ul>
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> <li>• Be able to understand the conditions of normal use and common damages to venues and facilities in shopping malls, industrial and commercial buildings and other types of premises;</li> <li>• Be able to inspect the venues and facilities in accordance with the established procedures, pay attention to the use of venues and facilities, check the safety conditions of venues and facilities, and the accuracy of notices or signs; and</li> <li>• Be able to follow the procedures to carry out the appropriate steps after any damage to the facilities in accordance with the practical guidelines.</li> </ul>
Remark	