

Specification of Competency Standards
for the Manufacturing Technology Industry
Unit of Competency

Functional Area - Product Quality Control and Testing

Title	Foster corporate quality management culture
Code	106593L5
Range	This unit of competency is applicable to each quality control department of corporation of Manufacturing Technology Industry. Practitioners should be capable to foster and cultivate the corporate quality management culture, and handle all quality improvement recommendations.
Level	5
Credit	6 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Understand the relevant knowledge of</p> <ul style="list-style-type: none"> • Know the overall business strategies of the corporation • Understand the existing quality management system and policies of the corporation • Understand the concept of quality management • Understand the importance of the corporate culture on quality management • Understand the application of quality tools, such as quality circle, poka yoke and fishbone diagram etc. <p>2. Foster corporate quality management culture</p> <ul style="list-style-type: none"> • Analyse the composition of each class of employees, the quality of management knowledge, existing channels of communication and cohesion • Implement quality circles or other quality improvement activities • Arrange suitable training, seminars and visits for each class of employees • Set up and strengthen all channels of communication, effectively collect quality improvement recommendations • Collect and handle all quality improvement recommendations, evaluate the effectiveness of all quality promotion activities and carry out continuously improvement <p>3. Professional handling of fostering corporate quality management culture</p> <ul style="list-style-type: none"> • Ensure quality management culture meets the latest situation development • Follow legislation of each country to protect the interests of corporation
Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> • Capable to carry out promotion, education and training for all class of employees through different ways and activities, foster corporate quality management culture
Remark	