

**Specification of Competency Standards**  
**for the Logistics Industry**  
**Unit of Competency**

Functional Area - Planning and Design of Logistics Solutions

Title	Manage integrated logistics support operations
Code	LOSAPD604B
Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of applying knowledge of integrated logistics support to manage integrated logistics support operations.
Level	6
Credit	9 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> <li>1. Knowledge of integrated logistics support <ul style="list-style-type: none"> <li>• Know about the logistics operations</li> <li>• Know about the product lifecycle management</li> <li>• Know about the business environment in logistics related industries</li> <li>• Know about the requirements of integrated logistics services</li> <li>• Understand company policy and procedures</li> </ul> </li> <li>2. Identify integrated logistics support management requirements <ul style="list-style-type: none"> <li>• Identify and obtain information sources relevant to integrated logistics support in accordance with organisational policy and procedures (e.g., cost-effectiveness, copyright issue, and financial constraint)</li> <li>• Assess and record the information</li> <li>• Identify and record integrated logistics support requirements in the product lifecycle management</li> </ul> </li> <li>3. Develop integrated logistics support strategies <ul style="list-style-type: none"> <li>• Conduct consultation with stakeholders on the business strategies of integrated logistics support</li> <li>• Develop and record integrated logistics support strategies in the product lifecycle management from production to product delivery</li> <li>• Develop and document key performance indicators (KPI)</li> <li>• Develop and document product life cycle costing analysis processes</li> </ul> </li> <li>4. Apply integrated logistics support management strategies <ul style="list-style-type: none"> <li>• Implement management integrated logistics support activities</li> <li>• Manage failures and variances to plan</li> <li>• Establish and maintain participation and contribution to integrated logistics support activities</li> </ul> </li> <li>5. Review the operations integrated logistics support <ul style="list-style-type: none"> <li>• Analyse and monitor systems and processes performance to assess the progress of plans and targets achievement</li> <li>• Manage systems, procedures and records associated with documenting performance</li> <li>• Critically review integrated logistics support operations</li> <li>• Identify and prepare required changes to current operations</li> <li>• Incorporate amendments to integrated logistics support operations into plans and promulgate to relevant stakeholders</li> </ul> </li> </ol>

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Assessment Criteria	The integrated outcome requirements of this unit of competency are: <ul style="list-style-type: none"><li>• Capable of identifying integrated logistics support management requirements;</li><li>• Capable of developing integrated logistics support strategies;</li><li>• Capable of identifying, acquiring and adjusting resources as necessary to ensure effective and efficient performance of the processes;</li><li>• Capable of reviewing the operations of integrated logistics support; and</li><li>• Capable of initiating remedial action required</li></ul>
Remark	