

Specification of Competency Standards
for the Logistics Industry
Unit of Competency

Functional Area - Cargo Transport and Handling

Title	Manage special cargo logistics centre operations
Code	LOSACT502B
Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of managing special cargo logistics centre operations with reference to relevant operating procedures and workplace requirements like frozen food, halal logistics, remains, over-size cargo, dutiable, luxury, wine
Level	5
Credit	3 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Possess the knowledge of logistics centre operations for special cargo <ul style="list-style-type: none"> • Understand the operation and management of logistics centres • Know how the special cargo operating environment of logistics related industries • Know the company policy and requirements 2. Manage resources personnel <ul style="list-style-type: none"> • Associate required and sufficient resources • Apply suitable equipment, machinery, license/permit and skillset workforce to facilitate a safe and effective and efficient logistics centre operation • Liaise with relevant departments to ensure the required resources is available as per required schedule 3. Recognise and mitigate potential risks <ul style="list-style-type: none"> • Recognise potential risks and take appropriate action in accordance with workplace procedures to mitigate them • Give advices to site supervisors of existing and potential risk among the workplace • Eliminate the existing and potential risks from work places to ensure safety and effective and efficient operations 4. Manage the performance and progress <ul style="list-style-type: none"> • Manage the performance of operations to ensure work can meet the established guidelines and procedures • Manage the current methods and procedures and review operations performance against target and plan • Manage the performance of work efficient and progress to avoid delays and ensure to meet with the programme objectives • Manage the work practices and habits to ensure their compliance with safety requirement and other relevant regulatory regulations • Manage environmental conditions to ensure the working conditions is up to safety standards 5. Monitor the effectiveness and efficiency of logistics centre <ul style="list-style-type: none"> • Establish key performance indicators and measurement tools to measure the output • Acquire effective tools to evaluate the performance of logistics centre periodically • Recommend effective ways to ensure the performance of work according to the established performance by the company

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Assessment Criteria	The integrated outcome requirements of this unit of competency are: <ul style="list-style-type: none">• Capable of managing required resources for the operation of logistics centres;• Capable of detecting and mitigating the existing and potential risks arising from the operations of logistics centre;• Capable of managing the performance of work and progress as per the company's workplace guidelines and procedure; and• Capable of monitoring and managing the effectiveness and efficiency of logistics centre
Remark	