

Specification of Competency Standards
for the Logistics Industry
Unit of Competency

Functional Area - Cargo Transport and Handling

Title	Manage freight transition and transportation of special cargo
Code	LOSACT501B
Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of managing special cargo freight transition and transport under the relevant local and international standards, and regulatory requirements.
Level	5
Credit	6 (For Reference Only)
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Possess the knowledge of cargo handling and freight transport and special cargo specification and handling requirement <ul style="list-style-type: none"> • Understand the principles of freight transport, movement, cargo handling and freight transfer • Understand the specification and handling requirement of special cargo like over-size cargo, remains, frozen food, halal logistics 2. Evaluate the requirement of freight transfer of special cargo <ul style="list-style-type: none"> • Recognise international regulations and workplace policies for freight transfer • Understand the current and potential customers of the company and identify their needs • Spot the customers' special requirements including characteristics of cargo • Study and apply appropriate options for freight transfer to meet the customers' requirements • Establish SOP and KPI in workplace for freight transfer 3. Prepare for freight transit of special cargo <ul style="list-style-type: none"> • Establish the process requirements for freight transit as per customers requirement and/or company's procedure • Tailor-made an appropriate workflow and systems to facilitate freight transit of specific customers • Identify resources requirements to handle freight transit • Provide training and other resources in accordance with identified human resource requirements • Allocate required special facilities and equipment such as space availability, computer and communications equipment, software • Maintain the updated standards and procedures for proposed freight transit • Establish KPI and measurement tools to detect the compliance of the company 4. Freight transit management <ul style="list-style-type: none"> • Manage freight transit against specified quality standards and the compliance with international regulatory requirements • Detect and analyse the non-compliance with quality standards or regulatory requirements and report • Initiate appropriate corrective and preventive action to rectify any identified and potential problems • Prepare non-compliance report and suggested solutions • Review and ensure customer satisfaction level should meet the company requirement • Regular review with external parties including customers to identify potential problem outside the company

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	<ul style="list-style-type: none"> • Complete reports and other required documentation related to freight transit operations and report to the company <p>5. Review freight transit operations</p> <ul style="list-style-type: none"> • Identify any changes of international codes and regulations related to freight transit of special cargo and address to the company • Regularly review and identify freight transit requirements • Initiate appropriate action to ensure the compliance of workplace procedures and regulatory requirements continuously under effective and efficient ways
Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> • Capable of identifying the change of freight transit requirements of special cargo; • Capable of preparing the procedures and systems for freight transit with action plan; • Capable of managing freight transit under relevant regulatory requirement; and • Capable of reviewing the effectiveness and efficiency of freight transport operations as per company's aims and objectives
Remark	