

Specification of Competency Standards for the Logistics Industry

Unit of Competency

1. Title	Monitor warehouse operations
2. Code	LOWHPD502A
3. Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of monitoring warehouse management systems to ensure efficient operations.
4. Level	5
5. Credit	3 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements:</u></p> <p>6.1 Knowledge of warehouse management systems</p> <ul style="list-style-type: none">• Know about the warehouse operations systems• Understand relevant safety and efficiency issues regarding operations systems <p>6.2 Monitor the operations of warehouse management systems</p> <ul style="list-style-type: none">• Implement procedures for improvement of operations systems• Communicate changes for system improvements in warehouse operations to relevant personnel• Allocate supervisors to supervise staff members and monitor warehouse operations• Utilise appropriate management systems to oversee operating systems• Determine measures to evaluate performance of warehouse management system• Assess the performance of warehouse management system <p>6.3 Review the efficiency of warehouse management systems</p> <ul style="list-style-type: none">• Review procedures for improvement of warehouse management systems and take appropriate action where necessary• Provide team members with regular feedback on warehouse operations• Provide recommendations to improve warehouse efficiency
7. Assessment Criteria	<p>The integrate outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none">• Capable of monitoring operations systems• Capable of reviewing the efficiency of warehouse management systems, and providing recommendations to improve warehouse efficiency
8. Remarks	