

## Specification of Competency Standards for the Logistics Industry

### Unit of Competency

1. Title	Manage warehouse performance
2. Code	LOWHPD501A
3. Range	This unit of competency is applicable to logistics service providers. Practitioners should be able to apply the managerial skills used to manage and assess warehouse performance.
4. Level	5
5. Credit	6 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements:</u></p> <p>6.1 Knowledge of warehouse efficiency</p> <ul style="list-style-type: none"> <li>• Understand the concept and measurement of warehouse efficiency</li> <li>• Master revenue and cost-effectiveness analysis</li> <li>• Understand major tools for warehousing operations</li> <li>• Understand cost-benefit analysis in warehouse management</li> <li>• Understand different types of cost and their analyses</li> <li>• Understand the warehouse operations</li> </ul> <p>6.2 Establish measures to enhance warehouse efficiency</p> <ul style="list-style-type: none"> <li>• Select suitable performance indicators as the basis of warehouse efficiency assessment</li> <li>• Apply different methods to calculate and measure warehouse efficiency</li> <li>• Collect relevant data to evaluate warehouse efficiency</li> <li>• Analyse relevant data and information to assess the warehouse operations efficiency</li> <li>• Establish measures to evaluate warehouse performance</li> <li>• Provide recommendation on cost reduction and efficiency enhancement in warehouse operations</li> <li>• Compile warehouse performance report</li> <li>• Compile progress reports on warehouse efficiency enhancement</li> </ul> <p>6.3 Review warehouse performance</p> <ul style="list-style-type: none"> <li>• Design and conduct warehouse performance management systems and review processes to ensure the systems and processes align with organisational policies and objectives</li> <li>• Provide training for staff members to manage warehouse performance and review processes</li> <li>• Conduct warehouse performance assessment</li> <li>• Continuously monitor and evaluate warehouse performance</li> </ul>
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> <li>• Capable of applying knowledge of warehouse management and efficiency to work tasks</li> <li>• Capable of managing and enhancing warehouse efficiency</li> <li>• Capable of designing warehouse performance management and review process</li> <li>• Capable of reviewing warehouse performance</li> </ul>
8. Remarks	