

## Specification of Competency Standards for the Logistics Industry

### Unit of Competency

1. Title	Formulate corporate social responsibility policies
2. Code	LOCUQM507A
3. Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of formulating corporate social responsibility (CSR) policies according to the social impact of the company's operations and hence become corporate citizens.
4. Level	5
5. Credit	3 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements:</u></p> <p>6.1 Knowledge relevant to corporate social responsibility</p> <ul style="list-style-type: none"> <li>• Understand the concept of corporate citizenship and social responsibility</li> <li>• Understand the relationship between the culture of a company and its social responsibility</li> <li>• Understand the impact of a company on society, such as fair trade, equal opportunities, investment on society or community, establishment of family culture, environmental protection, etc.</li> <li>• Understand social problems that are caused by transport and logistics services</li> <li>• Understand the advantages to logistics companies when social responsibility is strengthened</li> <li>• Understand the social responsibility and procedures of certified companies</li> </ul> <p>6.2 Formulate policy of corporate social responsibility</p> <ul style="list-style-type: none"> <li>• Arrange or design activities to encourage staff and the management to participate in events on social responsibility</li> <li>• Compile the target and policy for corporate social responsibility</li> </ul> <p>6.3 Establish auditing mechanism</p> <ul style="list-style-type: none"> <li>• Establish auditing mechanism for corporate social responsibility</li> <li>• Compile report to illustrate the policy of corporate social responsibility and its future plan</li> </ul>
7. Assessment Criteria	<p>This integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> <li>• Capable of formulating suitable policy of corporate social responsibility according to the company's scale and operation</li> <li>• Capable of establishing auditing mechanism</li> <li>• Capable of compiling report to illustrate the formulation of policy of social responsibility and its action plan</li> </ul>
8. Remarks	This UoC is adapted from the Logistics UoC LOCUQM505A