

## Specification of Competency Standards for the Logistics Industry

### Unit of Competency

2. Code	LOCUEL410A
3. Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of designing e-logistics website for e-logistics operations in the logistics industry and optimising the functions of the e-logistics website.
4. Level	4
5. Credit	6 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements:</u></p> <p>6.1 Basic knowledge of e-logistics operations and relevant technologies</p> <ul style="list-style-type: none"> <li>• Understand regular logistics procedures between the company and relevant parties</li> <li>• Understand the flow of e-logistics operations between the company and relevant parties</li> <li>• Understand the security procedures and requirements for e-logistics operations between the company and relevant parties</li> <li>• Understand the legal responsibilities and risks of the e-logistics operations between the company and relevant parties</li> <li>• Understand the functions and roles of the company's website in e-logistics operations</li> <li>• Understand the strengths and weaknesses of the information technology commonly used by the logistics industry</li> <li>• Understand the situation and trend of the use of website in the industry</li> </ul> <p>6.2 Analyse and formulate demand for e-logistics website</p> <ul style="list-style-type: none"> <li>• Assess the relationship of the company with relevant units and the influence of the e-logistics operations on the overall business of the company according to daily logistics operations of the company</li> <li>• Base on the assessment to analyse the demand for the e-logistics operations between the company and relevant parties</li> <li>• Base on the demand for e-logistics operations with relevant parties and special requirements of relevant customers and business partners to assess different solutions for functions of the e-logistics website of the company, so as to design and upgrade the website functions</li> <li>• Use the website to release, convey, store and present information</li> <li>• Use the website to communicate effectively and manage the relationship with customers and business partners</li> </ul> <p>6.3 Design high quality website</p> <ul style="list-style-type: none"> <li>• Design a high quality website to attract more customers to use in order to improve effectiveness</li> <li>• Design a high quality website to facilitate customer's use of website for complex logistics operations</li> </ul>
7. Assessment Criteria	<p>The integrated outcome requirement of this unit of competency is:</p> <ul style="list-style-type: none"> <li>• Capable of analysing the demand for e-logistics website and designing an e-logistics website according to the actual situation of the company and relevant business partners' special requirements</li> </ul>
8. Remarks	This UoC is adapted from the Logistics UoC LOCUEL405A