

## Specification of Competency Standards for the Logistics Industry

### Unit of Competency

1. Title	Implement e-logistics websites maintenance
2. Code	LOCUEL210A
3. Range	This unit of competency is applicable to logistics service providers using e-logistics website. Practitioners should be capable of mastering the functions of e-logistics website and providing website maintenance service.
4. Level	2
5. Credit	3(for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>6.1 Basic knowledge and common technology relevant to e-logistics operations</p> <ul style="list-style-type: none"><li>• Understand the logistics procedures of the company</li><li>• Understand the role and trend of e-logistics</li><li>• Understand the operating procedures of the relevant e-logistics website<ul style="list-style-type: none"><li>○ Functions and workflow of e-logistics operations</li><li>○ Security procedures and requirements for e-logistics operations</li><li>○ The legal responsibilities and risks of e-logistics operations</li></ul></li><li>• Understand the requirements for assessing cost effectiveness of the website</li><li>• Understand the functions of the websites in the aspects of operation, customer services and information management</li><li>• Understand website users' needs</li></ul> <p>6.2 Implement maintenance for logistics website operation</p> <ul style="list-style-type: none"><li>• Obtain opinions from website users, customers and business partners to understand their needs</li><li>• Implement maintenance for logistics website operation</li><li>• Update the website according to the operational requirement of the company<ul style="list-style-type: none"><li>○ Conduct user satisfaction survey</li><li>○ Test the stability and security level of the website</li></ul></li><li>• Conduct trial test for the website</li></ul>
7. Assessment Criteria	<p>The integrated outcome requirement of this unit of competency is:</p> <ul style="list-style-type: none"><li>• Capable of implementing maintenance for logistics website operation and updating the company's website according to the actual situation of the company and relevant business partners' special requirements.</li></ul>
8. Remarks	This UoC is adapted from the Logistics UoC LOCUEL201A