Specification of Competency Standards for the Logistics Industry
Unit of Competency

1. Title	Manage information flow in supply chains
2. Code	LOCUPD606A
3. Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of applying knowledge of supply chain management (SCM) to develop SCM strategies and improve supply chain effectiveness.
4. Level	6
5. Credit	9 (for reference only)
6. Competency	Performance Requirements 6.1 Knowledge of supply chain management - Know about the principles of supply chain management - Understand the operations and workflows of logistics and related industries - Understand company requirements 6.2.1 Implement demand driven supply chain management strategy - Assign responsibility for SCM within the organisation with reference to the SCM strategy (e.g., effective information flow, and business process improvement) - Procure software and technology for SCM system implementation within the strategy requirements and budget allocation - Design procedures and policies to guide operations and business relations - Design or redesign supporting business processes to support the strategy implementation - Provide support to relevant stakeholders and suppliers to assist in SCM strategy implementation 6.2.2 Manage supply chain - Manage information exchange and communication with strategic partners - Facilitate collaboration with suppliers to determine demand at each tier of the supply chain - Manage sales of products/services and payments according to risk management strategy (e.g., financial risk and credit risk) - Implement actions to build trust with business partners - Identify opportunities to adjust procedures and policies to respond to the changing needs of the organisation, customers, and supply chain 6.3 Evaluate and improve supply chain effectiveness - Monitor activities across supply and demand chain - Review the effectiveness of the supply chain with relevant stakeholders and identify areas for improvement - Use business data and reports to compare budgets, outcomes, forecasts, and timelines to actual performance - Review technology performance and make recommendations for improvements to software and hardware with reference to budget - Use evaluation results and feedback to improve and plan future SCM strategies
7. Assessment Criteria	The integrated outcome requirements of this unit of competency are: - Capable of implementing a supply chain strategy - Capable of managing a supply chain - Capable of assessing and evaluating the effectiveness of the supply chain and provide recommendations for improvement
8. Remarks	