

## Specification of Competency Standards for the Logistics Industry

### Unit of Competency

2. Code	LOCUPD301A
3. Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of applying knowledge of logistics management to assess and confirm customer transport requirements.
4. Level	3
5. Credits	6 (for reference only)
6. Competency	<p style="text-align: center;"><u>Performance Requirements:</u></p> <p>6.1 Knowledge and skills of identifying customer transport requirements</p> <ul style="list-style-type: none"> <li>• Know about customers' requirements</li> <li>• Understand relevant standards, codes of practice, and legislative requirement</li> <li>• Understand business operations of logistics related industries</li> <li>• Understand company policy and procedures</li> </ul> <p>6.2.1 Assess goods to be transported</p> <ul style="list-style-type: none"> <li>• Consult with customer regarding the characteristics of the goods/stock to be transported to determine transport requirements</li> <li>• Identify regulatory or specific requirements for the shipments (e.g., Dangerous Goods Ordinance)</li> <li>• Identify specific handling characteristics/requirements</li> <li>• Match task requirements to workplace capability and operations</li> </ul> <p>6.2.2 Determine transit requirements</p> <ul style="list-style-type: none"> <li>• Match applicable transportation modes to customers geographic location, load packaging characteristics, quantity of goods to be transported and other relevant requirements</li> <li>• Identify and assess required pick-up and destination points for safe access and operation</li> <li>• Identify and agree to specified transit times and routes with customer</li> <li>• Determine transportation modes with customer with reference to load characteristics, transit requirements, cost effectiveness and other relevant requirements</li> <li>• Conduct risk assessment of transport service and arrange risk mitigation plans.</li> </ul> <p>6.2.3 Complete documentation</p> <ul style="list-style-type: none"> <li>• Document parameters of service requirements</li> <li>• Itemise and document service specifications</li> <li>• Document customer transport requirements as workplace requirements</li> </ul>
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> <li>• Capable of assessing the key characteristics of the goods to be transported</li> <li>• Capable of determining transit requirements</li> </ul>
8. Remarks	