

Specification of Competency Standards for the Logistics Industry

Unit of Competency

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| 1. Title | Evaluate the charges and service standard of container repairers |
| 2. Code | LOGGOM403A |
| 3. Range | This unit of competency is applicable to shipping companies and sea freight operators. Practitioners should be capable to evaluate the charges and service standard of container repairers. |
| 4. Level | 4 |
| 5. Credit | 6 (for reference only) |
| 6. Competency | <p style="text-align: center;"><u>Performance Requirements</u></p> |
| | <p>6.1 Understand containers and container repairers</p> <ul style="list-style-type: none">◆ Understand containers, including the types, use, materials, characteristics and the general procedures of producing containers◆ Understand that the cargo types, shipping routes and handling equipment are factors that lead to the wear and tear of containers◆ Understand the daily operation of container repairers, and the services, charges and payment methods◆ Understand the expertise and competency of different container repairers◆ Understand the safety standards for containers and the relevant requirements of international conventions |

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| | <p data-bbox="384 660 734 907">6.2 Evaluate the charges and service standard of container repairers</p> <ul style="list-style-type: none"> <li data-bbox="783 226 1469 577">◆ Understand the details of quotations for container repairers, including professional descriptions of maintenance items, duration for standard maintenance, time for benchmarking items, materials fees, standard charges for replacing and fixing parts and components <li data-bbox="783 660 1422 750">◆ Compare the fees charged by different container repairers <li data-bbox="783 768 1461 1915">◆ Compare the maintenance quality and service standard of different container repairers, including the following aspects: <ul style="list-style-type: none"> <li data-bbox="828 981 1267 1014">• Duration for maintenance <li data-bbox="828 1032 1453 1122">• Skills and craftsmanship for handling maintenance items <li data-bbox="828 1140 1235 1173">• Use of proper materials <li data-bbox="828 1191 1461 1384">• Whether the maintenance staff understand the maintenance standard of International Institute of Container Lessor Limited (IICL) <li data-bbox="828 1402 1406 1541">• Repairers' provision of technical support and consultancy service to customers <li data-bbox="828 1559 1461 1704">• Whether repaired containers are given a final check by inspectors who are IICL certificate holders <li data-bbox="828 1722 1461 1756">• Provision of post-maintenance service <li data-bbox="783 1774 1469 1915">◆ Compile evaluation reports to illustrate the selection of container repairers to the management or relevant departments |
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| 7. Assessment Criteria | The integrated outcome requirement of this unit of competency is: (i) Capable to evaluate objectively the charging criteria of different container repairers according to the work procedures and instructions of the company so as to select the container repairers with reasonable charges and quality services. |
| 8. Remarks | |