## Specification of Competency Standards for the Logistics Industry <u>Unit of Competency</u>

1. Title	Evaluate the charges and service standard of container manufacturers
2. Code	LOSGOM402A
3. Range	This unit of competency is applicable to shipping companies and sea freight operators. Practitioners should be capable to evaluate the charges and service standard of container manufacturers.
4. Level	4
5. Credit	6 (for reference only)
6. Competency	Performance Requirements
	<ul> <li>Understand containers and container manufacturers</li> <li>Understand the daily operation of container manufacturers, and the services, charges and payment methods</li> <li>Understand the merits and demerits of different container manufacturers</li> <li>Understand the relevant requirements of international conventions</li> <li>Understand the details of quotations for purchasing new containers, including prices for delivery to designated locations, fees for replacing with other materials, and technical support and consultancy service after delivery</li> </ul>

6.2 Evaluate the ♦ Compare the product quality and service standard of different container charges and manufacturers, including the following service standard of container aspects: manufacturers • Whether the delivery time and the quantity can be handled by the production schedule • Understand the punitive terms for failure to deliver new containers as scheduled • Percentage of late delivery with reference to the delivery time of new containers • Provision of technical support and consultancy service after delivery • Provision of compulsory training for the operational staff of the company • Compare the fees charged by container manufacturers with similar conditions • Compare the payment methods required by similar container manufacturers • Understand the utilization of the existing containers and the need for ordering new ones • Select the container manufacturers with reasonable charges and quality services 7. Assessment The integrated outcome requirement of this unit of competency is: Criteria (i) Capable to evaluate the charging criteria of different container manufacturers according to the working procedures and instructions of the company; to order containers at reasonable prices so as to protect the interests of the company. 8. Remarks