Specification of Competency Standards for the Logistics Industry
Unit of Competency

1. Title	Implement e-logistics website maintenance
2. Code	LOCUEL201A
3. Range	This unit of competency is applicable to logistics companies using e-logistics website. Practitioners should be capable to master the functions of e-logistics website and provide website maintenance service.
4. Level	2
5. Credit	6（for reference only）
6. Competency	<table><tr><td colspan="2">Performance Requirements</td></tr><tr><td>6.1 Basic knowledge and common technology relevant to e-logistics operation</td><td> - Understand the logistics procedures of the company - Understand the role and trend of e-logistics - Understand the operation procedures of the relevant e-logistics website - Functions and workflow of e-logistics operation - Security procedures and requirements for e-logistics operation - The legal responsibilities and risks of e-logistics operation - Understand the requirements for assessing cost effectiveness of the website - Understand the functions of the websites in the aspects of operation, customer services and information management - Understand website users' needs </td></tr></table>

		6.2 Implement maintenance for logistics website operation	◆ Obtain opinions from website users, customers and business partners to understand their needs
			◆ Implement maintenance for logistics website operation
			◆ Update the website according to the operational requirement of the company
			  • Conduct user satisfaction survey
			  • Test the stability and security level of the website
			◆ Conduct trial test for the website

7. Assessment Criteria	The integrated outcome requirement of this unit of competency is: (i) Capable to implement maintenance for logistics website operation and update the company's website according to the actual situation of the company and relevant business partners' special requirements.		
8. Remarks			