

Specification of Competency Standards
for the Logistics Industry
Unit of Competency

Functional Area - Insurance, Legal Matters and Compliance

Title	Assess the total loss and calculate the claim amount
Code	LOCULC502B
Range	This unit of competency is applicable to sea freight, air freight, and courier and express operators. Practitioners should be capable to assess the total loss and calculate the claim amount by means of analysis subsequent to the accident.
Level	5
Credit	9 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Possess the knowledge of insurance terms, professionals' survey reports and international conventions</p> <ul style="list-style-type: none"> • Understand the affreightment contract terms between the company and its customers, and their relationship • Understand insurance terms, especially having in-depth knowledge of terms on claims • Understand the functions and contents of general documents for sea freight, air freight and courier and express operation, including the packing list, invoice, bill of lading, master air waybill and house air waybill • Understand the reports and recommendations of surveyors, average adjusters and lawyers issued after accident investigation • Understand the relevant clauses of international conventions on the calculation of claim amount <p>2. Assess the total loss and calculate the claim amount</p> <ul style="list-style-type: none"> • Assess the total losses after giving considerations to the factors: the details of the affreightment contract between the company and its customers; the location, time and causes of the accident; the status of the subject matter insured; survey reports from professionals; relevant clauses of international conventions; the business relationship between the company and its customers • Calculate the claim amount after giving considerations to the factors, may include relevant fees in the assessment of total loss and the calculation of the claim amount if appointment of surveyors, average adjusters and lawyers as agents is needed, according to different conditions and factors, to handle the claim • Liaise with relevant departments after assessing the total loss and calculating the claim amount so as to handle the relationship with customers and the compensation properly.
Assessment Criteria	<p>The integrated outcome requirement of this unit of competency is:</p> <ul style="list-style-type: none"> • Capable to apply insurance terms, reports from professionals, international conventions, examine the affreightment contract details of the company and its customer, to assess the total lost amount and calculate the claim amount accurately subsequent to the accident.
Remark	This UoC is adopt from the logistics UoCs LOCUIL502A and LOCULC502A