

Specification of Competency Standards
for the Logistics Industry
Unit of Competency

Functional Area - Cargo Safety and Security

Title	Handle and report air freight incidents
Code	LOAFSS402B
Range	This unit of competency is applicable to air freight operators. Practitioners should be capable to handle air freight incidents properly and report to the company or regulators according to company's procedures and freight standard of the aviation industry.
Level	4
Credit	6 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Possess basic knowledge of air freight incidents</p> <ul style="list-style-type: none"> • Understand causes of air freight incidents, such as leakage of DG, hidden DG, theft, etc. • Know about categories of air freight incidents that need to report to the regulators • Know about categories of air freight incidents that need to notify the regulators immediately • Understand the notification or reporting procedures for air freight incidents • Know about the guidelines, form, main points and skills of taking record of air freight incidents • Understand the handling procedures for air freight incidents <p>2. Handle air freight incidents</p> <ul style="list-style-type: none"> • Obtain reports on the air freight incident from frontline staff • Evaluate the sphere of influence and seriousness of the incident • Liaise with relevant departments such as the fire services department and the police, etc. if the company cannot handle the incident • Decide whether to notify or report to the regulators or not • Check companies, organisations or people being affected by the incident • Liaise with the companies, organisations or people concerned • Handle the air freight incident according to corporate procedures and freight standard of the aviation industry • Take record of the incident according to corporate procedures and regulators' guidelines • Be capable to report the air freight incident
Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> • Capable to understand the seriousness of an air freight incident and handle it according to procedures; and • Capable to report the air freight incident to regulators or the management
Remark	