Specification of Competency Standards
for the Logistics Industry
Unit of Competency

Functional Area - Planning and Design of Logistics Solutions

Title	Formulate courier and express service as a fundamental logistics network
Code	LOAFPD506B
Range	This unit of competency is applicable to freight forwarders, courier and express companies and logistics service providers. Practitioners should be capable to find the best courier and express network logistics solution to meet the customer's needs and market demand.
Level	5
Credit	9 （For Reference Only）
Competency	Performance Requirements 1. Possess the relevant knowledge of logistics solutions for route network • Possess the knowledge about logistics network and the concepts of hub • Know about different types and forms of flight and related logistics concepts such as direct, defer services, mail/speed post, domestic trucks and their combination and interrelationship • Know about different characteristics of flight routes, modes of transport, truck and rail services, their combination and interrelationship • Know about the current logistics networks and hub of the company and their interrelationship • Know about the strategies adopted by the company on the courier and express cargo operation networks • Knowledge of measurement and analytical tools to introduce the continuous improvement plan 2. Formulate courier and express services as part of the fundamental logistics network • Analyse different options of courier and express cargo solutions under the scope of the company • Study the cost of different solutions and service from local setup, pick up, hub handling, services, customs clearance and all related operations of the company • Develop an option to have more feasible route network to have multiple service offering to the customers • Apply operational researches and measurement tools to analyse the enhancement of competitiveness after network setup • Establish analysis reports to support the express logistics networks proposed • Develop key performance indicators and regular review system to enhance the effectiveness and efficiency of the networks
Assessment Criteria	The integrated outcome requirements of this unit of competency are: • Capable to systematically analyse the company's current network connection; • Capable to design and set up effective express logistics networks according to the company's policy; and • Capable to develop key performance indicators and regular review system to measure the effectiveness and efficiency of the logistics networks
Remark	