Specification of Competency Standards
for the Logistics Industry
Unit of Competency

Functional Area - Smart Logistics

Title	Evaluate the feasibility of the information flow of the air freight process
Code	LOAFEL504B
Range	This unit of competency is applicable to air freight enterprises. Practitioners should be capable to formulate an operation plan when monitoring logistics operation, and master the relevant information effectively to comply with the company's operation strategy.
Level	5
Credit	6 （For Reference Only）
Competency	Performance Requirements 1. Possess the knowledge relevant to the control of information flow in the air freight industry • Understand the air freight process of the enterprise • Understand the industry and regulators' promotion and trend of using IT • Understand the capability that the business partners, customers, counterparts, regulators and government bodies have in handling electronic information, and the methods they use • Understand the operations conducted by all departments and staff of all levels of the company during the process to release, receive, exchange, store and transform information • Understand the operations conducted by organisations and customers outside the enterprise during the process to release, receive, exchange, store and transform information • Understand the functions of the electronic information system for conveying and processing information, such as the intranet, the internet, telephone network, etc. • Understand the concept of web platform • Master the concept of information control in management • Understand the cost effectiveness of different methods to convey operational information • Understand the concept of information in management 2. Formulate information flow of air freight process • Assess the feasibility of informative control system of all procedures. • Communicate with internal departments or the contractor and set up working groups for technical support • Assess information of all procedures on their importance of air freight operation control and prioritise them to formulate in sequence for arrangement • Assess the cost effectiveness of informative control of all procedures • Establish project plan to implement informative control in air freight process • Assess the cost effectiveness of informative control of all procedures • Formulate standard procedures for the electronic processing of information in all operations • Establish implementation plans to enforce the informative control of air freight operation • Design appropriate training for the company • Provide appropriate publications and workshops to customers and relevant organisations
Assessment Criteria	The integrated outcome requirements of this unit of competency are: • Capable to analyse the operations procedure of air freight related enterprises and master the receipt and delivery of information on each sector and procedure; and

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	• Capable to establish IT system to receive, release and handle information effectively, and to streamline the process for doing so.
Remark	This UoC is spilt from the Logistics UoC LOAFEL502A