

Specification of Competency Standards
for the Logistics Industry
Unit of Competency

Functional Area - Smart Logistics

Title	Establish air freight-based fourth-party logistics (4PL) network (Industrial development and demand)
Code	LOAFEL501B
Range	This unit of competency is applicable to air freight enterprises or 4PL service providers. Practitioners should be capable to provide a network linking the services of various business partners and customers, and establish an electronic platform to provide 4PL services.
Level	5
Credit	6 (For Reference Only)
Competency	<p>Performance Requirements</p> <p>1. Possess the knowledge of 4PL</p> <ul style="list-style-type: none"> • Understand the concepts and functions of 4PL • Understand the needs of business partners, customers and potential customers regarding E-commerce and E-logistics operation • Understand compatibility of software, mode of information flow, computerised forms and documents used by business partners, customers and potential customers • Understand regulators' air freight requirements on aviation industry for business operational standard and procedures • Master the development of information technology and E-commerce • Can evaluate the feasibility of different options • The network platform serves as a competitive tool, retains and increases customer functions, etc. <p>2. Establish 4PL service platform</p> <ul style="list-style-type: none"> • Evaluate the compatibility of different solutions for business partners, customers and future customers using software, information transfer models, reports and document formats • Establish a working group to promote members' logistics needs and communication • Establish a continuous feedback mechanism for all stakeholders to collect the latest market changes in demand • Evaluate the compatibility of different solutions to the software, information transfer mode, reports and document formats used by business partners, customers and future customers • Establish a working group to promote communication among members on logistics needs and technical support • Establish channels to communicate customer needs with network design engineers • Implement and supervise the plan to establish a logistics network platform in accordance with the requirements set by the development strategy • Establish a continuous feedback mechanism for all stakeholders to collect the latest needs and market changes • Establish key performance indicators based on the needs of the company and customers, and formulate new key performance indicators recommendations to relevant stakeholders • Develop automation to improve the efficiency of fourth-party logistics affairs • Develop data integration to achieve visibility and transparency of transactions and status
Assessment Criteria	The integrated outcome requirements of this unit of competency is:

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	<ul style="list-style-type: none">• Capable to coordinate the IT and logistics personnel of the enterprise or consultant company to establish a 4PL platform that is feasible and fits in with the market development; provide appropriate services and linkage to maintain business partnership or provide meaningful value-added services according to the development strategies.
Remark	This UoC splits from the Logistics UoC LOAFEL501A