

Specification of Competency Standards for the Jewellery Industry
Unit of Competency

1. Title	Formulate comprehensive quality management plans	
2. Code	JLZZQM601A	
3. Range	This unit of competency is applicable in workplaces relevant to the quality management of jewellery products. Practitioners should be capable to master the knowledge on the latest quality management system and make critical analysis, integration, elaboration and judgement to develop new quality management concept and strategy applicable to the enterprise and can meet international requirement. They should also be capable to formulate comprehensive quality management plans for the enterprise to meet organizational development.	
4. Level	6	
5. Credit	9	
6. Competency	<p>6.1 Know about quality management system and the new development in quality management</p>	<p style="text-align: center;"><u>Performance Requirements</u></p> <ul style="list-style-type: none"> ◆ Know about quality management system, such as: <ul style="list-style-type: none"> • The common quality management problems • The general principles of JL ISO9001 • The requirements of JL ISO9001 • Management duty • Resources management • Product realization • Survey, analyze and improve ◆ Know about the new development in quality management, such as: <ul style="list-style-type: none"> • New quality management methods and the related quality accreditation • New technology for quality management • Knowledge management

	<p>6.2 Formulate comprehensive quality management plans</p> <ul style="list-style-type: none"> ◆ Formulate internal quality check, including: <ul style="list-style-type: none"> • Analyze quality check reports • Evaluate management system • Effect continual improvement • Formulate quality procedures • Compile quality manuals • Implement quality management systems ◆ Formulate comprehensive quality management plans and strategies for the enterprise, such as: <ul style="list-style-type: none"> • Analyze the operational strategy of each department (such as: sales, marketing, operational management, design, production, product research and development, quality management and logistics/procurement, etc.) of the enterprise, and capable to integrate, develop and determine the current quality management method of the enterprise to tie in with the organization's comprehensive strategy • Reform the comprehensive quality management strategy of the enterprise to tie in with the organization's comprehensive strategy
7. Assessment Criteria	<p>The integrated outcome requirement of this unit of competency is:</p> <p>(i) Capable to formulate comprehensive quality management plans according to the quality management system and the new development in quality management to meet organizational development.</p>
8. Remarks	<p>The credit value of this unit of competency is set on the presumption that the person concerned already possesses the capability to implement comprehensive quality management.</p>