

Specification of Competency Standards for the Jewellery Industry
Unit of Competency

1. Title	Apply basic knowledge of quality control in jewellery
2. Code	JLZZQM101A
3. Range	This unit of competency is applicable in workplaces relevant to the quality control of jewellery products. Practitioners should be capable to understand the basic concept of quality control on jewellery and perform routine duty of quality control on jewellery products under supervision.
4. Level	1
5. Credit	6
6. Competency	<p align="center"><u>Performance Requirements</u></p> <p>6.1 Know about the basic concept of quality control on jewellery</p> <ul style="list-style-type: none"> ◆ Know about the JL ISO 9001 Quality Management System of the jewellery industry, such as: <ul style="list-style-type: none"> • Quality Management System <ul style="list-style-type: none"> ▸ Control the operational procedure of the organization ▸ Control working instruction ▸ Control quality/engineering documents ▸ Control international/national standard ▸ Control forms ▸ Control computer information • Management duty <ul style="list-style-type: none"> ▸ Management assessment • Resources management <ul style="list-style-type: none"> ▸ Training control ▸ Warehouse management • Product realization <ul style="list-style-type: none"> ▸ Assess and revise contracts ▸ Control supplier ▸ Procurement ▸ Design and development ▸ Prototyping ▸ Die-casting ▸ Stone sorting

	<ul style="list-style-type: none"> ‣ Gems setting ‣ Electroplating ‣ Control customer materials and intellectual property ‣ Control labeling and tracing of products ‣ Inspect, measure and test instruments ‣ Maintenance of equipments ‣ Transportation, storage, packaging, protection and delivery <ul style="list-style-type: none"> ◆ Know about the laws and regulations applicable to jewellery products, such as: Hong Kong’s Marking Order & Definition Regulation for Gold Alloy Articles <p>6.2 Apply basic knowledge of quality control on jewellery</p> <ul style="list-style-type: none"> ◆ Perform routine duty of quality control on jewellery products under supervision, including: <ul style="list-style-type: none"> • Quality control on incoming materials • Quality control during manufacturing process • Ultimate quality control • Quality control on sub-standard products • Rectification and prevention action • Customer complaints and return of goods • Internal quality assessment • Survey on customer satisfaction
7. Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <p>(i) Capable to understand the basic concept of quality control on jewellery and apply such knowledge in job duties related to the production, logistics and procurement of jewellery; and</p> <p>(ii) Perform routine duty of quality control on jewellery products under supervision in compliance with the requirements of JL ISO 9001 Quality Management System Guidelines.</p>
8. Remarks	<p>This unit of competency is applicable to the staff performing relevant duties of quality control on jewellery products.</p>