

**Specification of Competency Standards**  
**for the Jewellery Industry**  
**Unit of Competency**

Functional Area - Sales

Title	Guard against theft in jewellery outlets
Code	108823L2
Range	This unit of competency is applicable to practitioners who work in workplaces such as jewellery outlets, showrooms and exhibition halls. Practitioners should know about the security measures of the organization and relevant facilities necessary for the jewellery retail business, and be capable of effectively guarding against theft in jewellery outlets according to the security guidelines of the organization.
Level	2
Credit	6
Competency	<p>Performance Requirements</p> <p>1. Know about security measures for the jewellery retail business</p> <ul style="list-style-type: none"> <li>• Know about the security measures for the jewellery retail business in areas covering: <ul style="list-style-type: none"> <li>○ Shoplifting</li> <li>○ Employee theft</li> <li>○ Loss due to internal negligence</li> </ul> </li> <li>• Know about security installations, such as: <ul style="list-style-type: none"> <li>○ Sensomatic system</li> <li>○ Infrared anti-theft system</li> <li>○ Demagnetizing board/Anti-theft label</li> <li>○ CCTV/Anti-theft mirror</li> <li>○ Online real-time monitoring and video recording</li> <li>○ Irremovable sticker/Company chop</li> <li>○ Empty box/Warning slogan</li> <li>○ Cipher alarm/Emergency alarm</li> <li>○ Plainclothes security guard</li> </ul> </li> </ul> <p>2. Guard against robbery/theft</p> <ul style="list-style-type: none"> <li>• In accordance with the security guidelines of the organization: <ul style="list-style-type: none"> <li>○ Prevent shoplifting and employee theft</li> <li>○ Effectively guard against robbery/theft in jewellery outlets to prevent any losses</li> </ul> </li> <li>• Regularly report to the superiors on the implementation of measures for the prevention of theft and propose suggestions for improvement</li> </ul> <p>3. Professionalism</p> <ul style="list-style-type: none"> <li>• With a professional attitude and taking the interests of the organization into account, properly display and store jewellery products and implement anti-theft measures, strictly following the security guidelines of the organization</li> </ul>
Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> <li>• Able to implement the established measures of the organization for the prevention of theft; and</li> <li>• Effectively guard against theft in jewellery outlets to safeguard the interests of the organization according to the security guidelines of the organization.</li> </ul>
Remark	