

Specification of Competency Standards
for the Import and Export Industry
Unit of Competency

Functional Area - Operations Management and Planning

Title	Apply smart warehouse management system
Code	110995L4
Range	This unit of competency is applicable to practitioners in the import and export industry who are responsible for warehouse and logistics management.
Level	4
Credit	6
Competency	<p>Performance Requirements</p> <p>1. Possess knowledge of smart warehousing systems</p> <ul style="list-style-type: none"> • Understand the concept of smart warehousing systems to identify their operating principles • Examine the operating process of smart warehousing and logistics to improve operational efficiency • Examine the collaborative operation of smart warehousing and logistics to assist decision-making <p>2. Apply smart warehousing management system</p> <ul style="list-style-type: none"> • Select appropriate smart warehousing systems according to enterprise and customer requirements • Arrange inbound and outbound routes according to the layout of the smart warehouse • Implement warehouse safety management system • Establish warehouse inbound and outbound processes according to the changes in order volume • Handle customer inquiries/complaints regarding transportation <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> • Master the technology for managing smart warehouse and logistics according to the enterprise's warehousing and logistics policies • Ensure that there is no conflict when applying multiple technologies
Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> • Capable of managing the electronic technology of smart warehouse and logistics according to the established policies of the enterprise • Capable of applying smart warehouse and logistics system to optimise warehousing efficiency
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