

**Specification of Competency Standards**  
**for the Import and Export Industry**  
**Unit of Competency**

Functional Area - Operations Management and Planning

Title	Execute e-commerce risk management
Code	110975L4
Range	This unit of competency is applicable to practitioners in the import and export industry who are responsible for executing risk management through an understanding of the import and export e-commerce processes.
Level	4
Credit	6
Competency	<p>Performance Requirements</p> <p>1. Possess knowledge of e-commerce risk management</p> <ul style="list-style-type: none"> <li>• Understand the types of risks in e-commerce to identify potential operational risks</li> <li>• Understand the concept of e-commerce risk control to develop risk management procedures</li> <li>• Analyse the characteristics of different risk management solutions to choose the appropriate solution for the enterprise</li> </ul> <p>2.2.1 Implement e-commerce risk management</p> <ul style="list-style-type: none"> <li>• Implement appropriate risk management solution according to the nature of the risks</li> <li>• Compare the results of implemented risk management solutions with expected goals and propose better management solutions</li> <li>• Monitor risk indicators to choose appropriate commercial insurance solutions</li> </ul> <p>2.2.2 Review e-commerce risk management</p> <ul style="list-style-type: none"> <li>• Identify the latest internal and external factors that may cause risks and losses</li> <li>• Evaluate the cost of implementing risk management</li> <li>• Review the effectiveness of risk management techniques and suggest revisions when necessary</li> </ul> <p>3. Exhibit professionalism</p> <ul style="list-style-type: none"> <li>• Handle e-commerce risks in accordance with relevant information regulations</li> <li>• Consider occupational safety, health, and environmental factors comprehensively when implementing risk management solutions</li> <li>• Manage the e-commerce security risks to protect the interests of the enterprise</li> <li>• Review the effectiveness of e-commerce risk management and adjust management solutions according to enterprise's needs</li> </ul>
Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> <li>• Capable of identifying the types of e-commerce risks and potential operational risks</li> <li>• Capable of executing risk management plans to protect the interests of the enterprise</li> <li>• Capable of reviewing the effectiveness of e-commerce risk management and revise management plans</li> </ul>
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