

Unit of Competency**Functional Area: Warehousing and Logistics**

Title	Ascertain customer transport requirements
Code	105241L4
Range	This unit of competency is applicable to practitioners in applying relevant knowledge of multimodal transport to assess the logistics needs in the import and export industry.
Level	4
Credit	3 (for reference only)
Competency	<p>Performance Requirement</p> <ol style="list-style-type: none"> 1. Employ the knowledge of transport operations <ul style="list-style-type: none"> • Evaluate the operations of different transport modes, including air transport, sea transport, and trucking to identify logistics needs • Describe multimodal transport operations • Describe the operations of different transport modes, such as use of equipment, and loading/unloading operations 2. Assess logistics needs for import and export activities <ul style="list-style-type: none"> • Identify the current transport operations for import and export activities • Analyse the service scope of transport logistics and their linkage with import and export activities to identify the gap between current usage and desirable situations • Analyse customer requirements for transport logistics to identify current and expected situations • Determine the logistics needs (e.g., reliability and capacity) in transport operations • Analyse the resources and limitations of the company to identify the possible solutions to enhance transport performance, e.g., speed and security • Select logistics solutions in transport operations 3. Review transport operations <ul style="list-style-type: none"> • Establish performance standard of the transport operations, e.g., transit time • Assess the actual performance of the transport operations against standard • Suggest measures to improve the transport operations • Review the effectiveness of measures and the performance standards transport operations on a regular basis
Assessment Criteria	<p>The integrated outcome requirements of this unit of competency are:</p> <ul style="list-style-type: none"> • Capable of assessing logistics needs for import and export activities • Capable of reviewing transport operations
Remark	